



# **Ohio Medicaid's Managed Care Organizations**

## **Health Plan Comparison**

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# Ohio Medicaid's Managed Care Organizations

## Health Plan Comparison

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# Ohio Medicaid's Managed Care Organizations

## Health Plan Comparison

### Purpose

The purpose of Ohio Medicaid's Managed Care Organizations (MCO) Health Plan Comparison is to help you select the health plan best suited to your needs. The Health Plan Comparison provides insights into the benefits all MCOs must offer. It also lists value-added services unique to each MCO. As you consider your choice, take advantage of this guide and other resources available to you through the Ohio Medicaid Consumer Hotline.

The benefits detailed in this document are subject to change throughout the year. We encourage you to check with Ohio Medicaid's MCOs to locate the most recent information. You can find additional information in the appendix.

### How can you choose a health plan?



Visit the Ohio Medicaid Consumer Hotline Portal at <https://members.ohiomh.com> where you can login and make a plan selection.



Call the Ohio Medicaid Consumer Hotline at (800) 324-8680. Representatives are available 7 a.m. to 8 p.m. Monday through Friday and 8 a.m. to 5 p.m. on Saturday. They can provide interpreters and answer your questions about how to select an MCO.

### Definitions

**Early and Periodic Screening, Diagnostic, and Treatment (EPSDT):** EPSDT services, also known in Ohio as Healthchek, is a comprehensive Medicaid benefit package for individuals younger than age 21. **Under EPSDT, the service limitations described in this document may be exceeded based on medical necessity with prior authorization.** See Appendix for additional information.

**Value-Added Services:** Services provided by the MCOs that are in addition to the required health services that all plans must offer. These services are not available in the Medicaid Fee-For-Service program.

**Health and Wellness Program:** Programs targeted at care for specific populations (babies, children, etc.) or for management of a chronic illness (asthma, diabetes, etc.).

**Incentives to Strengthen Health and Well-Being:** A reward for participation in and completion of specific services or activities specified by the MCO to promote the health and well-being of members.

**Application or Online Services:** Ability to engage with an MCO in ways other than telephonically, such as: online member portal to view claims, enroll in incentives, print ID card, etc.

**Nurse Advice Line:** 24/7 advice line staffed with experienced staff of registered nurses who can assist members with triage care (deciding whether self-care, doctor care, or emergency care is appropriate), understanding a medical condition or recent diagnosis, preparing questions for an upcoming medical appointment, learning more about medications, and more.



# Ohio Medicaid’s Managed Care Organizations

## Health Plan Comparison

### Health benefits all plans must offer

<ul style="list-style-type: none"> <li>• Inpatient hospital services.</li> <li>• Outpatient hospital services (including those provided by rural health clinics and federally qualified health centers).</li> <li>• Physician services.</li> <li>• Laboratory and x-ray services.</li> <li>• Screening, diagnosis, and treatment services for children under 21 years old, under Healthchek, Ohio's Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Program.</li> <li>• Immunizations.</li> <li>• Contraceptive services and counseling.</li> <li>• Home health and private duty nursing services.</li> <li>• Podiatry services.</li> <li>• Chiropractic services.</li> <li>• Blood glucometers and blood glucose test strips.</li> <li>• Behavioral health services, including treatment for mental health and substance use disorders (see appendix for more information).</li> <li>• Physical, occupational, developmental, and speech therapy services.</li> <li>• Nurse-midwife, certified family nurse practitioner, and certified pediatric nurse practitioner services.</li> <li>• Durable medical equipment and medical supplies.</li> <li>• Nursing facility services.</li> <li>• Respite services for eligible children receiving Supplemental Security Income (SSI).</li> <li>• Hospice care.</li> <li>• Telehealth.</li> <li>• Coverage for mom and baby for 12 months following delivery.</li> <li>• Prescription drugs (see appendix for more information).</li> </ul> <ul style="list-style-type: none"> <li>• Dental services, including:               <ul style="list-style-type: none"> <li>○ For members 21 and older - one cleaning per calendar year.</li> <li>○ For members under 21 years old – one cleaning every six months and, in extreme cases with prior authorization, braces.</li> <li>○ For pregnant members – two cleanings per calendar year.</li> <li>○ Dentures, fillings, extractions, crowns, medical and surgical dental services, and root canals (based on medical necessity).</li> </ul> </li> <li>• Vision care services, including:               <ul style="list-style-type: none"> <li>○ For members under 21 years old – one exam and eyeglasses every 12 months.</li> <li>○ For members 21 to 59 years old - one exam and eyeglasses every 24 months.</li> <li>○ For members over 60 years old – one exam and eyeglasses every 12 months.</li> </ul> </li> <li>• Transportation services, including:               <ul style="list-style-type: none"> <li>○ Necessary transportation by ambulance or wheelchair van, without regard to distance.</li> <li>○ Necessary transportation by standard vehicle (e.g., taxicab, sedan) when the nearest network provider is located at least 30 miles away.</li> <li>○ For OhioRISE members, necessary transportation by standard vehicle, without regard to distance.</li> <li>○ If the member exhausts the value-added transportation benefit, the health plan works with the member to transition them to their county non-emergency medical transportation (NEMT), if possible.</li> </ul> </li> </ul>						



# Ohio Medicaid’s Managed Care Organizations

## Health Plan Comparison

### Value-added services

These services are provided in addition to the dental services described on page three

Dental services						
<ul style="list-style-type: none"> <li>• No co-pays for dental services</li> <li>• For members 21 years and older - one additional dental cleaning and exam per calendar year (some restrictions and limitations apply)</li> <li>• For pregnant members - one additional dental cleaning per calendar year</li> </ul>	<ul style="list-style-type: none"> <li>• No co-pays for dental services</li> <li>• For members 21 years and older - one additional dental cleaning per calendar year</li> </ul>	<ul style="list-style-type: none"> <li>• No co-pays for dental services</li> <li>• For members 21 years and older - one additional cleaning and exam per calendar year</li> <li>• Eligible Special Needs members receive one practice office visit annually, to become accustomed to dental cleanings and treatment</li> <li>• \$25 Preventive Dental Care Incentive (one per year) through MyHealth Pays</li> <li>• For member households with children up to 14 years - quarterly toothpaste provision (four per year)</li> </ul>	<ul style="list-style-type: none"> <li>• No co-pays for dental services</li> <li>• One additional teeth cleaning and exam per year</li> </ul>	<ul style="list-style-type: none"> <li>• No co-pays for dental services</li> <li>• For members 21 years and older - one additional dental cleaning per calendar year</li> <li>• SmileMD mobile anesthesiology services for children and adults</li> </ul>	<ul style="list-style-type: none"> <li>• No co-pays for dental services</li> <li>• Interactive dental mobile app to guide members on oral health and wellness</li> <li>• For members 21 years and older - one additional dental cleaning per calendar year</li> <li>• For pregnant members - two additional cleanings per calendar year (up to three per calendar year during pregnancy)</li> <li>• For children needing surgical dental procedures – mobile anesthesiology services available</li> <li>• Members with periodontal disease who have obtained scaling and root planning – may receive up to two periodontal maintenance services once per 12 months up to 24 months</li> </ul>	<ul style="list-style-type: none"> <li>• No co-pays for dental services</li> <li>• Two exams and cleanings per calendar year</li> </ul>










# Ohio Medicaid’s Managed Care Organizations

## Health Plan Comparison

### Value-added services

These services are provided in addition to the vision services described on page three

#### Vision care

						
<ul style="list-style-type: none"> <li>• For members 21 to 50 years - one additional eye exam per calendar year for diagnosed with diabetes</li> </ul>	<ul style="list-style-type: none"> <li>• No co-pays for vision services</li> <li>• For members up to 21 years - \$100 towards purchase and fitting for contact lens or eyeglasses per calendar year</li> <li>• For members 21 to 59 years - \$100 towards purchase and fitting for contact lens or eyeglasses per calendar year</li> </ul>	<ul style="list-style-type: none"> <li>• No co-pays for adults on exams or eyewear</li> <li>• For members up to 20 years and 60 years and older - \$50 for contact lenses and \$50 for contact lens fitting per calendar year</li> <li>• For members 21 to 59 years – \$50 for contact lens and \$50 for contact lens fitting every two calendar years</li> </ul>	<ul style="list-style-type: none"> <li>• For members up to 21 years - \$100 toward contacts and lens fitting per year</li> <li>• For members 21 to 59 years - \$100 toward contacts and lens fitting every two years</li> <li>• For members with diabetic diagnosis – special screenings</li> </ul>	<ul style="list-style-type: none"> <li>• No co-pays for vision services</li> <li>• One eye exam every 12 months</li> <li>• For members 21 to 59 years - up to \$200 for one pair of eyeglasses (frames and lenses) or contact lenses per calendar year (both eyeglasses and contact lenses cannot be obtained in the same calendar year)</li> </ul>	<ul style="list-style-type: none"> <li>• No co-pays for vision services</li> <li>• “Ten plus Ten” frame option lets you waive the standard frame selection and opt for any frame</li> <li>• For members 18 years and under - one set of frames and lenses once per year, or up to \$150 toward contact lenses per calendar year</li> <li>• For members 21 years and older - one eye exam and replacement frames and lenses every 12 months</li> </ul>	<ul style="list-style-type: none"> <li>• No co-pays for vision services</li> <li>• \$150 toward the purchase and fitting of contact lenses per calendar year</li> <li>• One eye exam every 12 months</li> <li>• \$25 benefit towards eye glass frames &amp; lenses once every 12 months (you may choose contact lenses instead of glasses)</li> </ul>










# Ohio Medicaid's Managed Care Organizations

## Health Plan Comparison








### Value-added services

These services are provided in addition to the transportation services described on page three

#### Transportation

						
<ul style="list-style-type: none"> <li>• Up to 30 round trip or 60 one-way rides qualifying non-medical trips, such as county caseworker meetings to manage your eligibility and WIC appointments, less than 30 miles away from a member's home per calendar year</li> <li>• Unlimited additional trips for chemotherapy, radiation, dialysis, or prenatal and postpartum appointments</li> <li>• Unlimited trips for medical services for members who utilize a wheelchair</li> <li>• Bus passes available for members who prefer mass transit</li> </ul>	<ul style="list-style-type: none"> <li>• Up to 30 round trip or 60 one-way trips to provider appointments, grocery stores, food banks, county caseworker meetings to manage your eligibility, pregnancy classes, WIC appointments, and more less than 30 miles from a member's home</li> <li>• Uber gift card for eligible members to help with transportation needs</li> </ul>	<ul style="list-style-type: none"> <li>• Up to 15 round trip or 30 one-way trips that are less than 30 miles from the member's house per calendar year to medical, behavioral health, SUD or dental appointments, and county caseworker meetings to manage your eligibility, rides home from the hospital or emergency room, or to a pharmacy after a doctor's office visit</li> <li>• Unlimited trips for pregnancy and prenatal; twelve weeks limited trips for post-partum visits less than 30 miles; WIC appointments; NICU; children (younger than age one) well visits; and trips for parents to visit their child in a residential or inpatient behavioral health facility</li> </ul>	<ul style="list-style-type: none"> <li>• Up to 30 round trip or 60 one-way trips that are less than 30 miles from the member's home for eligible non-medical trips, such as county caseworker meetings to manage your eligibility and WIC</li> <li>• More trips are available for critical care including dialysis, chemo/radiation, wound care, pregnancy, and substance use disorder (SUD)</li> <li>• Up to five round trips or 10 one-way trips for food</li> <li>• Sick visit trips available same day</li> <li>• Paid mileage may be offered for appointments</li> <li>• Bus passes may be available to get to appointments and</li> </ul>	<ul style="list-style-type: none"> <li>• Up to 15 round trip or 30 one-way trips that are less than 30 miles from the member's home for qualifying non-medical trips, such as county caseworker meetings to manage your eligibility and WIC</li> <li>• Unlimited trips for dialysis, radiation, chemotherapy, diabetes management, organ transplant care, and wound care</li> <li>• Unlimited additional trips for prenatal and postpartum doctors' appointments, available up to 12 months postpartum</li> <li>• Additional trips available for:             <ul style="list-style-type: none"> <li>○ Members receiving care for a behavioral health/substance use disorder</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Up to 15 round trips or 30 one-way provider trips that are less than 30 miles from the member's home. Benefits also include non-medical trips to the grocery store, food bank, county caseworker meetings to manage your eligibility and WIC</li> <li>• Unlimited trips for pregnant women, children under one year old, and members who use a wheelchair</li> <li>• Members can choose services through Uber or Lyft</li> <li>• Mileage reimbursement to cover any approved trip if the member drives themselves or gets a ride from a friend</li> <li>• Free bus passes</li> </ul>	<ul style="list-style-type: none"> <li>• Up to 15 round trip or 30 one-way trips to and from your PCP, WIC, pharmacy, or other participating healthcare or behavioral health care providers, and county caseworker meetings to manage your eligibility</li> <li>• Unlimited trips for pregnancy, prenatal, post-partum, WIC appointments, Neonatal Intensive Care Unit (NICU) and well visits for children younger than one year</li> <li>• Mileage reimbursement is available for transportation to provider visits</li> </ul>

### Transportation








						
		<ul style="list-style-type: none"> <li>• Mileage reimbursement is available for one-way trips that are less than 30 miles from the member's house; longer trips require prior authorization from the plan</li> <li>• Up to five round trip or 10 one-way for food resource transportation (food bank, food pantry and grocery store for curb side pick-up)</li> <li>• Additional transportation may be available for members enrolled in Buckeye case management programs</li> <li>• Trips to Housing Authority and job interviews – up to two round trips each per year</li> <li>• Bus passes are available for appointments (quantity limits defined by county specific rules)</li> </ul>	<ul style="list-style-type: none"> <li>• Lyft may be available when another type of ride is not an option</li> <li>• No limit on rides for hospital discharge, wheelchair van, parents to visit their child in the Neonatal Intensive Care Unit (NICU), chronic conditions, and more</li> </ul>	<ul style="list-style-type: none"> <li>○ Parents to visit their child in the Neonatal Intensive Care Unit (NICU), residential, or behavioral health facility</li> </ul>	<ul style="list-style-type: none"> <li>• Easy ride scheduling and trip tracking with the transportation app</li> <li>• Unlimited trips allowed for dialysis, radiation treatment, chemotherapy, and transportation from hospital to home. (These trips do not count toward the annual trip maximum)</li> </ul>	<ul style="list-style-type: none"> <li>• Transportation for food resources – to a food bank, food pantry and grocery store for curb side pick-up (this counts toward the trip maximum of 15 round trip or 30 one-way trips)</li> <li>• Additional trips allowed for critical care trip types including dialysis, chemo/radiation, wound care, pregnancy, substance abuse. (This does not count toward the trip maximum of 15 round trips or 30 one-way)</li> </ul>



# Ohio Medicaid's Managed Care Organizations

## Health Plan Comparison

### Transportation

						
		<ul style="list-style-type: none"> <li>• Lyft is available when another transportation provider is unable to fulfil a transportation request</li> <li>• All trips/benefits above are for 30 miles or less one-way; any trips greater require prior authorization from Buckeye</li> </ul>				










# Ohio Medicaid’s Managed Care Organizations

## Health Plan Comparison








### Value-added services

These services are provided in addition to the other health and wellness services described on page three








#### Health and wellness programs

						
<ul style="list-style-type: none"> <li>• Access to a housing coordinator to identify local resources for safe and stable housing</li> <li>• Food as medicine               <ul style="list-style-type: none"> <li>○ For members with diabetes – one meal per day for 28 days; up to three times a year; must enroll in nutritional counselling (three times per year max)</li> <li>○ For pregnant members – two meals a day for up to 14 days; may include up to four family members; must have documented food insecurity; may be used up to two times in a 12-month period</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Housing and Employment Navigator to help with your needs</li> <li>• Up to \$100 towards childcare for eligible members who enroll in an employment support program</li> <li>• \$100 to eligible members to purchase items such as aspirin, acetaminophen, decongestants, ibuprofen, and more</li> <li>• Post discharge meals: home-delivered, medically tailored meals to eligible members</li> <li>• Eligible members will be able to receive a no-cost laptop to help with employment and educational pursuits</li> </ul>	<ul style="list-style-type: none"> <li>• Smoking Cessation program</li> <li>• For members 13 to 18 years - this is Quitting Vaping Cessation program</li> <li>• 10 healthy, home-delivered meals following acute inpatient hospital or nursing facility stay for eligible members with a chronic condition</li> <li>• Education supports:               <ul style="list-style-type: none"> <li>○ GED Testing</li> <li>○ SAT and ACT prep support</li> <li>○ College Application Reimbursement (up to \$100 for members who do not qualify for application fee waivers)</li> </ul> </li> <li>• Buckeye Works - employment support to connect members with employment opportunities and career paths</li> </ul>	<ul style="list-style-type: none"> <li>• For members 14 years and older - receive help through CareSource Life Services®. A certified life coach can provide support with:               <ul style="list-style-type: none"> <li>○ Finding full-time employment opportunities, job application assistance, interview preparation coaching, and post-employment supports (JobConnect™)</li> <li>○ Food assistance</li> <li>○ Transportation assistance (including pre- and post-employment supports)</li> <li>○ Housing resources and support</li> <li>○ Education and training, and budgeting assistance</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• For members 18 years and older - up to \$500 toward housing related expenses such as utility bills, eviction diversion, trailer park/lot rent, or moving expenses via a licensed moving company</li> <li>• For members 14 years and older up to \$50 per quarter (up to four times a year) reimbursement for childcare expenses for caretakers who are seeking employment</li> </ul>	<ul style="list-style-type: none"> <li>• Housing navigator to support members in unstable housing, identification of housing options, and assistance with housing applications</li> <li>• Molina Help Finder program to help find services close to members including food assistance and more</li> <li>• Access to up to 56 home-delivered, nutritionally tailored meals over four weeks when members transition between settings or experience a significant change in condition</li> <li>• Up to six months of Weight Watchers® Online at no cost</li> </ul>	<ul style="list-style-type: none"> <li>• Housing Navigator to provide support by assessing the housing needs and preferences of members with unstable housing, identifying qualifying housing options, and assisting with the housing application process</li> <li>• For pregnant members - meals delivered post discharge from hospital for up to 14 days</li> <li>• <a href="#">Findhelp</a> program to help you find services that are close to you. Find food assistance, help paying bills, and other resources</li> <li>• Diabetes self-management education</li> <li>• <a href="#">Dr. Chat</a> – Connect to a doctor via a mobile app</li> </ul>

### Health and wellness programs

						
<ul style="list-style-type: none"> <li>○ For members post-discharge – one meal per day up to 14 days with documented food insecurity</li> <li>• For members 18 to 64 years - WW®* (Weight Watchers) membership at no cost for six months</li> <li>• Coaching and vouchers to take a high school equivalency exam at no cost</li> <li>• Up to \$75 per child for school uniforms</li> <li>• Access to a virtual physical health appointment with access to a provider in 15 minutes in most cases</li> <li>• Rapid Response Outreach Team to help members get needed supplies, community supports schedule appointments, and more</li> </ul>	<ul style="list-style-type: none"> <li>• Anthem will provide up to 24 hours of virtual tutoring services in all subjects including language arts, math, science, social services, and foreign languages</li> <li>• Cover the cost of employment certifications for eligible members who are interested in obtaining them</li> <li>• Eligible members will receive access to Substance Use Disorder Recovery Support Program, a mobile platform that provides daily motivations, check-ins, peer support, counselor messaging, care plan reminders, goals, journals, high-risk location alerts, and content to support ongoing recovery</li> </ul>	<ul style="list-style-type: none"> <li>• Buckeye Healthy Homes - for eligible families with Buckeye Children with chronic asthma to receive home materials and supplies to improve air quality and reduce asthma triggers (up to maximum annual plan funding level)</li> <li>• Buckeye Front Steps – food insecurity home delivered meals</li> <li>• Buckeye Mobile Market and Clinic – Mobile market and clinic to bring fresh fruits, vegetables, and health care services directly to local communities (up to maximum annual plan funding level)</li> <li>• <a href="#">Buckeye Community Connect</a> to find financial assistance, food pantries, medical care, and more</li> </ul>	<ul style="list-style-type: none"> <li>○ Resources to support goals are available on case-by-case basis</li> <li>• Up to \$500 per family for social determinants of health related, non-covered services related to transportation, accessibility equipment, medications, housing, utility, employment, and food access, based on individual circumstances.</li> <li>• WW (formerly Weight Watchers) - up to 12 weeks of digital WW free for members with a diagnosis of high blood pressure, diabetes, or obesity (body mass index &gt; 30)</li> <li>• Kids wellness programs that focus on childhood obesity</li> <li>• Healthy Body Healthy Me™ Program for adult obesity</li> </ul>	<ul style="list-style-type: none"> <li>• 14 refrigerated home-delivered meals following discharge from an inpatient or residential facility (Limited to four discharges per year)</li> <li>• For members 16 years and older – GED test preparation assistance</li> <li>• For members 12 years and older – a Weight Management program and a Tobacco Cessation program</li> <li>• For members 18 years and older - one employment physical exam per year</li> <li>• Access to the HumanaBeginnings™ program that advises expectant mothers on how to best care for themselves during pregnancy as well as provides support and guidance from experienced maternity-registered nurses</li> </ul>	<ul style="list-style-type: none"> <li>• Molina Kids' Corner to get children excited about fitness and healthy habits and get them involved in their own healthcare</li> <li>• Mpowered by You tools to keep you on track</li> <li>• Molina Member Works job coaching and support program</li> <li>• Diabetes support though no-cost glucometers, delivered to your door</li> <li>• Access to Psych Hub, which is a library of mental health educational videos, and screening assessment tools</li> <li>• Molina keeps seniors connected during social distancing via Supporting Social Connection Program</li> <li>• Diabetes education classes to help build healthy habits</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Live and Work Well</a> member resource for well-being. Tool for behavioral health, Employee Assistance Program, work-life, or wellness benefits</li> </ul>

### Health and wellness programs

						
<ul style="list-style-type: none"> <li>• Health education materials and interactive tools</li> <li>• For members up to 19 years - annual memberships to parks and recreational centers for members</li> </ul>	<ul style="list-style-type: none"> <li>• Eligible members will receive access to Emotional Well-being Resources, a web and mobile online community designed to help members cope with emotional health issues such as depression, anxiety, stress, insomnia, and managing drugs or alcohol</li> <li>• Tobacco cessation services, including tobacco and vaping counselling and FDA-approved medications</li> <li>• Eligible members will receive \$100 to purchase over the counter products online or in-store</li> </ul>			<ul style="list-style-type: none"> <li>• Access to 24/7 virtual physical and behavioral health care services provided by board-certified practitioners, psychiatrists, or therapists</li> <li>• Caregiver assistance, including counseling and caregiving support services; up to three sessions annually</li> <li>• Legal and financial consultation, including 30 minutes and 25% discount for retainers and access to do-it-yourself document preparation</li> </ul>	<ul style="list-style-type: none"> <li>• Amazon Prime for three months at no cost, to get everyday items and health essentials delivered free to your door</li> </ul>	










# Ohio Medicaid's Managed Care Organizations

## Health Plan Comparison








### Value-added services

These services are provided in addition to the other incentives to strengthen health and well-being described on page three

#### Incentives to strengthen health and well-being








						
<ul style="list-style-type: none"> <li>• CARE Card - Earn rewards on a reloadable gift card by doing things that help you stay healthy including:               <ul style="list-style-type: none"> <li>○ \$100 reward for completing six well child visits newborn to 15 months</li> <li>○ \$15 reward per calendar year for completing well child visit 16 to 30 months</li> <li>○ \$10 reward per calendar year for completing well child visit three to 11 years</li> <li>○ \$15 reward per calendar year for completing well child visit 12 to 21 years</li> <li>○ \$10 reward for completing a child's first lead screening at one year</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• The Anthem Healthy Rewards member incentive program - provides up to \$245 in screenings:               <ul style="list-style-type: none"> <li>○ \$20 reward for annual health risk screening</li> <li>○ \$10 reward for annual diabetic exam</li> <li>○ \$10 reward for diabetic retinal exam</li> <li>○ \$10 reward for diabetic A1c screening</li> <li>○ \$10 reward per quarter for diabetic medication adherence</li> <li>○ \$10 reward for diabetic members on approved medication</li> <li>○ \$10 reward per six months for asthma management exam</li> <li>○ \$10 reward for child lead screening</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• My Health Pays Program - earn rewards by completing the following healthy activities:               <ul style="list-style-type: none"> <li>○ For members one to 11 years - \$75 reward for an annual well care visit</li> <li>○ For members 12 years and older - \$50 reward for an annual well care visit</li> <li>○ \$100 reward for annual comprehensive diabetes care - must complete all the following once in the calendar year: HbA1c test, kidney screening and retinopathy screening (dilated eye exam)</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• For members 19 months to 17 years old - Up to \$210 in rewards in Kids First Incentives:               <ul style="list-style-type: none"> <li>○ For 18 months to 18 years - \$20 reward for routine dental exam (\$10 reward per exam)</li> <li>○ For 18 to 30 months - \$30 reward for well child visit</li> <li>○ For three to 17 years - \$20 reward for well child visit</li> <li>○ For four to six years - \$20 reward for well child vaccines (Tdap, IPV, MMR, and Varicella -given as a series)</li> <li>○ For 11 to 17 years - \$15 reward for well child vaccination (Tdap)</li> <li>○ For 11 to 14 years - \$30 reward for well child vaccination (HPV two shot series)</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• \$25 reward for flu vaccination</li> <li>• \$25 reward for chlamydia screening</li> <li>• For female members 40 years and older - \$50 reward for breast cancer screening</li> <li>• For female members 21 years and older - \$50 reward for cervical cancer screening</li> <li>• For members 45 years and older - \$25 reward for colorectal cancer screening</li> <li>• For members five years and older - \$25 reward for COVID-19 vaccination</li> <li>• \$25 reward for downloading Humana's mobile Go365 application and completing the registration</li> </ul>	<ul style="list-style-type: none"> <li>• \$50 gift card for members who successfully complete their GED or high school equivalency test, plus job coaching</li> <li>• Up to \$100 in rewards per year for attending Molina's Member Advisory Council Meetings</li> <li>• \$10 reward for annual dental visit</li> <li>• Members newborn to 15 months receive up to \$100 reward for well-child visits</li> <li>• Members three to 17 years receive \$10 reward for each well-care visit completed</li> <li>• Members 18 to 21 years receive \$20 reward for each well-care visit completed</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Healthy First Steps Rewards</a> for going to prenatal, postpartum, and well childcare visits; receive \$20 gift card for signing up and earn up to eight rewards</li> <li>• Discount and rewards on health and wellness items and receive monetary incentives for completing health and wellness activities or membership events including:               <ul style="list-style-type: none"> <li>○ \$50 reward for breast cancer screenings</li> <li>○ \$50 reward for cervical cancer screenings</li> <li>○ \$25 reward comprehensive diabetes care - eye exam</li> <li>○ \$25 reward comprehensive diabetes care - blood sugar control (A1c test)</li> </ul> </li> </ul>

### Incentives to strengthen health and well-being








						
<ul style="list-style-type: none"> <li>○ \$15 reward for completing a child's lead screening at two years</li> <li>○ For female members 21 to 64 years - \$10 reward for completing a cervical cancer screening</li> <li>○ For female members 50 to 64 years - \$25 reward for completing a mammogram</li> <li>○ \$25 reward per calendar year for those with a diabetes diagnosis who complete a diabetic retinal eye exam</li> <li>○ \$10 reward for annual flu shot</li> </ul>	<ul style="list-style-type: none"> <li>○ \$20 reward for breast cancer screening</li> <li>○ \$20 reward for cervical cancer screening</li> <li>○ \$10 reward for chlamydia screening</li> <li>○ \$10 reward for childhood and adolescent wellness visit</li> <li>○ \$20 reward for smoking cessation initiation and \$20 reward for completion</li> <li>○ \$25 reward for annual dental visit</li> <li>○ \$20 reward for seven-day follow-up after behavioral health discharge</li> <li>○ \$10 reward for metabolic testing for members using antipsychotic medication</li> </ul>	<ul style="list-style-type: none"> <li>○ For members six months and older - \$25 reward for getting an annual flu vaccine</li> <li>○ For female members 50 to 74 years - \$75 reward for an annual breast cancer screening</li> <li>○ For female members 21 to 64 years - \$75 reward for an annual cervical cancer screening</li> <li>○ For members newborn to two years - \$25 reward for child immunizations</li> <li>○ For members newborn to two years - \$25 reward for lead screening</li> </ul>	<ul style="list-style-type: none"> <li>○ For 15 to 17 years - \$30 for well child vaccination (HPV three shot series)</li> <li>○ For 11 to 17 years - \$10 reward for well child vaccines (meningococcal)</li> <li>○ For 18 months to 17 years - \$25 reward for yearly flu shot</li> <li>○ For 18 months to 17 years - \$10 reward for ADHD follow-up visits within 30 days of initial prescription (only if diagnosis is applicable)</li> <li>○ For 18 months to 17 years - \$20 reward for ADHD follow-up visits within 10 months (ADHD diagnosis required)</li> <li>○ For 18 to 72 months - \$10 for lead screening</li> <li>• MyHealth Rewards for adults: <ul style="list-style-type: none"> <li>○ \$50 reward for yearly physical exam</li> <li>○ For members 20 and older - \$10 reward for cholesterol exam</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• \$25 reward for follow up after high intensity care for substance use disorder</li> <li>• \$25 reward for follow up after hospitalization for mental illness</li> <li>• For members nine to 13 years – Up to \$50 reward for HPV vaccine</li> <li>• For members 19 years and older - \$10 reward for watching the level of care video</li> <li>• For all pregnant members - \$25 reward for notification of pregnancy</li> <li>• \$25 reward for Health Risk Assessment</li> <li>• For members 21 years and older: <ul style="list-style-type: none"> <li>○ \$25 reward for diabetic retinal eye exam</li> <li>○ \$25 reward for diabetes (HbA1c) screening</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• For member six to 64 years receive \$20 reward for completing a follow-up appointment within seven calendar days of discharge after a hospitalization</li> <li>• Up to \$75 reward for completing the diabetes screening duo (HbA1c testing and retinal screening) within a single year</li> <li>• Female members receive \$50 reward for completing a breast cancer screening appointment</li> <li>• \$50 reward for completing a prenatal visit</li> <li>• \$100 reward for completing a postpartum visit</li> </ul>	<ul style="list-style-type: none"> <li>○ \$25 reward kidney disease check</li> <li>○ \$25 reward chlamydia screening</li> <li>○ \$50 reward child immunization status (had all required)</li> <li>○ \$50 reward immunizations for adolescents</li> <li>○ \$25 reward lead screening for children</li> <li>○ \$25 reward well child visits</li> <li>○ \$25 reward Member Advisory Council meeting attendance</li> <li>○ \$280 reward completion of tobacco cessation program</li> </ul>



### Incentives to strengthen health and well-being

						
<ul style="list-style-type: none"> <li>○ For members six to 84 years - \$10 reward for completing a follow-up appointment with a behavioral health partner within seven calendar days of discharge from a behavioral health hospitalization</li> <li>○ \$15 reward for new members who complete their health risk assessment within 90 days of enrollment</li> <li>○ \$15 reward per year for completing the health risk assessment</li> <li>○ For members 22 years and older - \$15 reward per calendar year for completing annual well child visit</li> </ul>		<ul style="list-style-type: none"> <li>○ Buckeye Fan Club – box fans for eligible members with respiratory conditions such as Chronic obstructive pulmonary disease (COPD), emphysema, asthma, and/or chronic heart failure to improve respiratory status especially during the summer months</li> </ul>	<ul style="list-style-type: none"> <li>○ \$75 reward for diabetes screening bundle (HbA1c, retinal screening, micro albumin)</li> <li>○ \$40 reward for routine dental exam (\$20 reward per exam)</li> <li>○ \$20 reward for routine eye exam</li> <li>○ \$25 reward for yearly flu shot</li> <li>○ \$10 reward for Tdap vaccine</li> <li>○ For females 5 years and older - \$20 reward for bone density screening</li> <li>○ For females 18 to 24 years - \$25 reward for chlamydia screening</li> <li>○ For 18 to 26 years - \$30 reward for HPV vaccines (three shot series)</li> <li>○ For females 21 to 64 years - \$40 reward for pap smear</li> <li>○ For females 40 to 74 years - \$25 reward for mammogram</li> </ul>	<ul style="list-style-type: none"> <li>○ \$25 reward for kidney screening</li> <li>○ \$25 reward for wellness visit</li> <li>• For members 12 years and older:               <ul style="list-style-type: none"> <li>○ \$25 reward for enrollment in tobacco cessation program</li> <li>○ \$25 reward for completion of tobacco cessation program</li> <li>○ \$10 reward for enrollment in weight management program</li> <li>○ \$20 reward for completion of weight management program</li> </ul> </li> <li>• For members up to 15 months old – up to \$90 reward for well child visits</li> <li>• For members 16 to 30 months – up to \$30 reward for well child visits</li> </ul>		

### Incentives to strengthen health and well-being

						
<ul style="list-style-type: none"> <li>○ For members one to 17 years who had two or more antipsychotic prescriptions - \$10 reward per year for completing blood glucose and cholesterol testing</li> <li>○ For members 18 and older - \$25 reward for initiating smoking cessation program</li> <li>○ \$25 reward for those with a diabetes diagnosis who complete Diabetic Self-Management Education with physician order</li> <li>○ \$25 reward for those with a diabetes diagnosis who acquire a Continuous Glucose Monitor with physician order</li> </ul>			<ul style="list-style-type: none"> <li>• For members 45 to 64 - colorectal screen options:               <ul style="list-style-type: none"> <li>○ \$100 reward colonoscopy (once every 10 years)</li> <li>○ \$75 reward flexible sigmoidoscopy (once every five years)</li> <li>○ \$75 reward computed tomography (CT) colonography (once every five years)</li> <li>○ \$50 reward fecal immunochemical test (FIT) test (DNA test once every three years)</li> <li>○ \$25 reward fecal occult blood test (yearly)</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• For members three years and older – up to \$50 reward for well child visits</li> </ul>		












# Ohio Medicaid's Managed Care Organizations

## Health Plan Comparison








### Value-added services

These services are provided in addition to the other prenatal and postpartum health incentives described on page three

#### Prenatal and postpartum health incentives

						
<ul style="list-style-type: none"> <li>Members get access to the pregnancy care program Bright Start® to help schedule appointments, connect to community resources, and additional programs</li> <li>\$50 on the CARE Card (plan-provided reloadable gift card) for completing a postpartum appointment within seven to 84 days of delivery</li> <li>\$15 for each completed prenatal visit (up to seven visits)</li> <li>Keys to Your Care® - an interactive maternity texting program that provides prenatal education, coaching, and reminders for appointments</li> <li>Electric breast pump per pregnancy</li> </ul>	<ul style="list-style-type: none"> <li>Up to \$220 for prenatal, postpartum, and well child visits:               <ul style="list-style-type: none"> <li>\$10 for prenatal visits</li> <li>\$10 for ongoing prenatal care (per visit up to four)</li> <li>\$10 for postpartum visit incentive</li> <li>\$20 for bonus new mom reward (if mom completes first prenatal visit, ongoing prenatal visits, and the postpartum visit they earn an extra \$20)</li> <li>\$10 for well-baby/well child incentive (per visit, up to eight)</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Healthy Baby Program:               <ul style="list-style-type: none"> <li>\$75 for completing a Notification of Pregnancy form within the first trimester or \$25 for completing a Notification of Pregnancy form within the second trimester</li> <li>\$100 for completing six infant well care visits by 15 months old</li> <li>\$75 for postpartum visits between seven to 84 days after delivery</li> <li>Up to \$50 (\$25/visit) for completing two infant well care visits by 30 months (ages 16 to 30 months)</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Two meals per day up to 14 days with documented food insecurity to support postpartum nutrition</li> <li>For members age up to 18 months old - \$415 for Babies First® rewards:               <ul style="list-style-type: none"> <li>\$75 for first prenatal visit</li> <li>\$50 for fifth and twelfth prenatal visits</li> <li>\$60 for postpartum visits completed between seven to 84 days after delivery</li> <li>For members newborn to 17 months - Up to \$130 for seven well-baby visits</li> <li>For members 12 to 17 months old - Up to \$50 for lead screening</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Members participating in the HumanaBeginnings™ program may receive one convertible car seat or portable crib per pregnancy, per child</li> <li>Up to \$105 in rewards per pregnancy for pregnant members who complete prenatal visits (\$15 per visit for seven visits)</li> <li>\$50 in rewards for postpartum members who complete one postpartum visit seven to 84 days after delivery per pregnancy</li> </ul>	<ul style="list-style-type: none"> <li>For members who are pregnant – up to \$250 in gift cards for timely prenatal, postpartum, and well child visits               <ul style="list-style-type: none"> <li>\$50 for going to your first prenatal visit in your first trimester</li> <li>\$100 for going to your postpartum visit seven to 84 days after your baby is born.</li> <li>\$100 in gift cards for completing all six well child visits before the baby turns 15 months old</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li><a href="#">Wellhop</a> for mom and baby to connect with a community of moms</li> <li><a href="#">Healthy First Steps</a> to get extra support and rewards to keep you and your baby healthy</li> <li>\$20 gift card for postpartum and well child visits</li> <li><a href="#">Text4Baby</a> to get helpful tips and links to free health and wellness items for you and your baby</li> <li>\$50 gift card for prenatal visits</li> </ul>

### Prenatal and postpartum health incentives

						
<ul style="list-style-type: none"> <li>• Portable crib and safe sleep education through Cribs for Kids</li> <li>• Bright Start® Beginnings Bundle to provide essential items for a new baby, including items to support a safe sleep environment and postpartum support.</li> <li>• Up to \$750 towards housing-related expenses in emergency situations for pregnant members</li> </ul>	<ul style="list-style-type: none"> <li>○ \$20 for bonus well child rewards (if child completes all eight well child visits between birth to 30 months and needed immunizations by age two, they earn an extra \$20)</li> <li>• Up to two baby essential items from customized catalogue for eligible members</li> <li>• Prenatal, postpartum, and well-baby education for all pregnant members</li> <li>• Up to \$75 worth of free diapers shipped to their home</li> <li>• Up to \$30 of baby food for eligible members</li> </ul>	<ul style="list-style-type: none"> <li>• Community Baby Showers offered in each region, providing diaper bags and other grand prize donations along with education and support</li> </ul>	<ul style="list-style-type: none"> <li>○ Assistance for new or expectant mothers to get a breast pump</li> </ul>		<ul style="list-style-type: none"> <li>• Immediate access to 24/7 infant feeding assistance, 24/7 nurse advice, and healthy tips with Pacify appText4Baby to get helpful tips and links to free health and wellness items for you and your baby</li> <li>• Community baby showers in each region, providing new parents kits and raffles for baby care essentials</li> </ul>	










# Ohio Medicaid’s Managed Care Organizations

## Health Plan Comparison

### Value-added services

These services are provided in addition to the other application or online services described on page three

#### Application or online services

						
<ul style="list-style-type: none"> <li>Member portal and mobile apps to help monitor members’ health including care and medicines</li> </ul>	<ul style="list-style-type: none"> <li>Member portal and mobile apps to help monitor your health including care and medicines</li> <li>CHES Health - implement the eRecovery, eTherapy, and eIntervention solutions to support the treatment and recovery of Ohio Medicaid members with or at-risk of developing substance use disorder</li> <li>Community Resource Tool to assist in finding referrals to community services and programs</li> <li>Sydney - member portal and app that provides access to ID card, reminders, rewards, and more</li> </ul>	<ul style="list-style-type: none"> <li>Member portal and mobile apps to help monitor your health including care and medicines</li> <li><a href="#">Secure Member Portal</a> to access copies of member ID card and check rewards</li> <li><a href="#">Wellframe Care App</a> - Members in Care Management</li> <li><a href="#">Find A Provider</a> (online search tool)</li> <li><a href="#">myStrength</a> – confidential online cognitive behavioral therapy program.</li> <li>On-demand crisis texting support through Crisis Text Line, a national organization providing professional and confidential, 24/7 texting support to members in crisis</li> </ul>	<ul style="list-style-type: none"> <li>Member portal and mobile apps to help monitor your health including care and medicines</li> <li>CareSource Mobile App to view your digital member ID card, access your account, find a doctor, and more</li> <li>MyHealth Online Tool</li> <li>MyStrength<sup>SM</sup> Online Mental Health</li> <li>Text4Baby</li> <li>MyResources tool that helps you find free or low-cost programs and support for food, shelter, school, work, and more</li> <li>My CareSource<sup>®</sup> member portal account to choose your primary care provider, request a new member ID card, and more</li> </ul>	<ul style="list-style-type: none"> <li>Member portal and mobile apps to help monitor your health including care and medicines</li> <li>Go365 for Humana Healthy Horizons rewards program</li> <li>For pregnant members and members with a child up to one year - unlimited access to a smartphone application that provides 24/7 on-demand assistance</li> <li>WellSky for accessing networks for social service and community-based organizations, including access to food, jobs, housing, and childcare</li> </ul>	<ul style="list-style-type: none"> <li>Member portal and mobile apps to help manage your health including care and medicines</li> <li><a href="#">Housing &amp; Community Assistance Through Molina Help Finder</a> to gain access to services and supports near you</li> <li>Molina Mobile App - access your ID card, online risk assessments, health reminders, health records, mobile chat, and more</li> <li>Text4Baby to get helpful tips and links to free health and wellness items for you and your baby</li> <li>Dental mobile app for oral health tips and finding dental providers</li> <li>Transportation Trip Management mobile app</li> </ul>	<ul style="list-style-type: none"> <li>Member portal and mobile apps to help monitor your health including care and medicines</li> <li><a href="#">Text4Baby</a> UnitedHealthcare<sup>®</sup> app - download the UnitedHealthcare app for free on the App Store<sup>®</sup> and Google Play</li> <li><a href="#">Dr. Chat</a> mobile app - connect to a doctor wherever you are</li> <li><a href="#">Live and Work Well</a> - find articles, self-care tools, caring providers, and other mental health and substance use disorder resources</li> <li><a href="#">OnMyWay</a> - provides members with a resource to help make the move to independent living</li> <li><a href="#">Findhelp</a> – social services search engine that helps you find referrals to programs and services</li> </ul>








Focus on the  
**INDIVIDUAL**  
rather than the  
business of  
managed care

We want to do better for the people we serve

# Ohio Medicaid's Managed Care Organizations

## Health Plan Comparison

### Application or online services

						
		<ul style="list-style-type: none"> <li>• <a href="#">Krames Health Library</a>-members receive free access to our comprehensive online Health Library</li> </ul>		<ul style="list-style-type: none"> <li>• KidsHealth, web based pediatric educational content, including health videos and literature, related to the development from before birth through the teen years, content available to parents and children</li> </ul>	<ul style="list-style-type: none"> <li>• 24/7 infant feeding assistance with Pacify app</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="https://myuhc.com/CommunityPlan">Myuhc.com/CommunityPlan</a> member portal to help monitor your health including care and medicines</li> <li>• UnitedHealthcare mobile app to help monitor your health, including care and medicines</li> </ul>



# Ohio Medicaid’s Managed Care Organizations

## Health Plan Comparison

### Value-added services

These services are provided in addition to the other telehealth services described on page three

#### Telehealth

Telehealth						
<ul style="list-style-type: none"> <li>• Access to a board-certified medical provider via telemedicine platform</li> </ul>	<ul style="list-style-type: none"> <li>• Telehealth services available when medically necessary</li> </ul>	<ul style="list-style-type: none"> <li>• Telehealth services available</li> </ul>	<ul style="list-style-type: none"> <li>• Telehealth provides 24/7 non-emergency healthcare advice from board certified doctors and behavioral health therapists</li> </ul>	<ul style="list-style-type: none"> <li>• Doctor on Demand provides members 24/7 virtual care services from board-certified providers, psychiatrists, or therapists</li> </ul>	<ul style="list-style-type: none"> <li>• 24/7 virtual urgent care and behavioral health support through Teledoc</li> </ul>	<ul style="list-style-type: none"> <li>• Telehealth provider to speak to a medical and behavioral health professional</li> </ul>

### Value-added services

#### 24-hour medical advice line

24-hour medical advice line						
<ul style="list-style-type: none"> <li>• 1-833-625-6446</li> </ul>	<ul style="list-style-type: none"> <li>• 844-430-0341 (TTY: 711)</li> </ul>	<ul style="list-style-type: none"> <li>• 1-866-246-4358 (TTY: 711)</li> </ul>	<ul style="list-style-type: none"> <li>• 1-866-206-0554 (TTY: 1-800-750-0750 or 711)</li> </ul>	<ul style="list-style-type: none"> <li>• 866-376-4827 (TTY: 711)</li> </ul>	<ul style="list-style-type: none"> <li>• 888-275-8750 (English)</li> <li>• 866-648-3537 (Spanish)</li> <li>• 866-735-2929 (TTY)</li> </ul>	<ul style="list-style-type: none"> <li>• 1-800-542-8630, TTY: 1-800-855-2880</li> </ul>



# Ohio Medicaid's Managed Care Organizations

## Health Plan Comparison

### Appendix

**Early and Periodic Screening, Diagnostic, and Treatment (EPSDT):** EPSDT services, also known in Ohio as Healthchek, is a comprehensive benefit package for individuals younger than age 21 who are covered by Ohio Medicaid, including those covered by Medicaid Managed Care Organizations. The purpose of EPSDT is to discover and treat health problems early and provide further diagnoses and treatments if necessary to ensure younger individuals have the best health and development possible. Under EPSDT, service limitations described in this document may be exceeded based on medical necessity with prior authorization.

**Transportation Services:** Transportation services are paid for by the of Ohio Medicaid's Managed Care Organizations and County Department of Job and Family Services Non-Emergency Transportation (NET).

**Pharmacy Benefits:** The Single Pharmacy Benefit Manager (SPBM) vendor, Gainwell Technologies, is responsible for all pharmacy services with the exception of in-office physician administered drugs. The Managed Care Organizations are responsible for in-office physician administered drugs. To learn more information about your pharmacy benefits, please visit <https://spbm.medicaid.ohio.gov/>.

**Behavioral Health Services:** The OhioRISE program helps meet the needs of children and youth with complex behavioral health and multi-system needs. Learn more at <https://managedcare.medicaid.ohio.gov/managed-care/ohiorise>. Selection of your managed care organization does not affect your OhioRISE eligibility or enrollment.

### Ohio Medicaid's Managed Care Organizations

- [AmeriHealth Caritas Ohio, Inc.](#)
- [Anthem Blue Cross and Blue Shield](#)
- [Buckeye Community Health Plan](#)
- [CareSource Ohio, Inc.](#)
- [Humana Healthy Horizons in Ohio](#)
- [Molina Healthcare of Ohio, Inc.](#)
- [UnitedHealthcare Community Plan of Ohio, Inc.](#)

*This edition of the Health Plan Comparison reflects benefits provided by the managed care plans as of August 1, 2023. If you have any questions about the benefits that are available from each plan, please reach out directly to the managed care plan you're interested in.*