

Effective March 28, 2025, when users log in to [Ohio Benefits Self-Service Portal](#) and JFS-Ohio Benefits Provider Portal , they will be required to log in using OHID credentials. Existing user login credentials will no longer be valid after this date. However, if you already have an OHID credential, you may use that to log in.

See below for quick links and demo videos:

QUICK LINKS:

How will users create an OHID?

- To proactively create an OHID account, users can visit OHID.ohio.gov and select “Create OHID Account” on the homepage. Check out this [OHID Account Creation one-pager](#) and [OHID demo video!](#)

How will users enroll in MFA?

- After creating an OHID account and successfully logging into OHID, users must enroll in at least two MFA methods. Check out this [MFA Registration one-pager](#) and [MFA demo video](#)

How will users enroll in optional Identity Proofing?

- Check out this [Identify Proofing one-pager](#) and [Identify Proofing demo video!](#)

If you find you cannot create an OHID or run into any error screens, please contact the Ohio Benefits Help Desk by calling 1-844-640-6446, Select 1 (or 2 for Spanish..), then select Option 5, then Option 2.

Creating an OHID

After the weekend of March 28th, 2025, all Ohio Benefits Self-Service Portal and JFS-Ohio Benefits Provider Portal users will need an OHID to log in

How do I create an OHID?

- 1 Visit ohid.ohio.gov and click on “Create OHID Account”
- 2 Verify your email
- 3 Enter your personal information (*SSN is **not** required*)
- 4 Create a username and password
- 5 Set up an account recovery phone number (*This is **not** MFA*)
- 6 Accept Terms & Conditions
- 7 Confirm account creation by checking your email and logging in with the link provided

Email Verification

With one OHID account, you can sign in to multiple State of Ohio agency systems more securely.

You need an active email address to create an OHID account. Need to create one? Companies such as [Google](#), [Microsoft](#), [AOL](#), and [Yahoo](#) offer free email accounts.

We need to verify the email address you want to use for your OHID account. A one-time PIN will be emailed to the email address you provide below.

Email Address	Confirm Email Address
<input type="text"/>	<input type="text"/>

Personal Info

Legal First Name	Legal Last Name
<input type="text"/>	<input type="text"/>
Date of Birth	Last 4 digits of SSN (optional)
<input type="text" value="mm/dd/yyyy"/>	<input type="text"/>

Be sure to use your real date of birth, you may need it for account recovery later.

Account Recovery

Your email is the main way you'll reset your password. Adding your mobile number to your account ensures that we have a way to reach you if you lose access to your email.

Set up mobile/text message account recovery

You will receive a PIN via text message. Message and data rates apply. [See Terms & Conditions and Privacy Policies.](#)

Mobile Number	Send PIN
<input type="text" value="____-____-____"/>	<input type="button" value="Send PIN"/>

If you choose not to add your mobile number to your account at this time, you can [skip this step](#).

Check your Email

We are working to create your new OHID account. This may take a few seconds or a few minutes.

OHID:
Email:

Once you receive a confirmation email, return here to [log in to OHID](#).

Multi-Factor Authentication (MFA)

After the weekend of March 28th, 2025, all Ohio Benefits Self-Service Portal and JFS-Ohio Benefits Provider Portal users will need to enroll in 2 MFA methods to log in

How do I enroll in MFA?

- 1 Visit ohid.ohio.gov and log in with your OHID and password
- 2 Click “Account Settings” and then “2-Step Verification”
- 3 Select “Manage”
- 4 Click “Add new method” and follow the on-screen steps to enroll in your first MFA method
- 5 “Success!” means your first method is complete
- 6 Click “Add new method” to enroll in your second MFA method

